# If You Lost Your Employment Income

**Contact Service Canada**  
Phone: 1-800-622-6232

**Online (EI)**  
[www.canada.ca/en/services/benefits](http://www.canada.ca/en/services/benefits)

**Online (Sick Benefits)**  

## My Situation

<table>
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<tr>
<th>Situation</th>
<th>How do I apply</th>
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<th>What will I receive</th>
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</table>
| I’ve been laid off and qualify for EI                                     | Apply on-line or by phone. The application takes about 1 hour to fill out. Your employer will give you your Record of Employment (ROE) or file it electronically with Service Canada. Have your banking information with you when you apply. | None                | **Regulation E.I. Benefits**  
  E.I. benefits represent up to 55% of your income. You are paid bi-weekly for up to 45 weeks. This depends on how many hours you worked in the past 12 months and how much money you made. The maximum benefit is $573 weekly. |
| My employer has closed or laid me off but I don’t qualify for E.I.       | Apply on-line or by phone.                                                     | starts in April     | **Canada Emergency Response Benefit**  
  You will receive $2000 per month for four months.                |
| I’m sick and in quarantine and qualify for E.I.                          | Apply on-line or by phone.                                                     | None                | **E.I. Sickness Benefits**  
  You will receive up to 55% of your income every two week for up to 15 weeks. The maximum benefit is $573 weekly. |
| I’m sick and in quarantine but don’t qualify for E.I.                    | Apply on-line or by phone.  
  **You do not need a medical note.**                                     | starts in April     | **Canada Emergency Response Benefit**  
  You will receive $2000 per month for four months.                |
| I’m self-employed but had to close my business                          | Apply on-line or by phone.                                                     | starts in April     | **Canada Emergency Response Benefit**  
  You will receive $2000 per month for four months.                |
| I’m not sick but am home caring for someone who is sick or caring for my children who are out of school | Apply on-line or by phone.                                                     | starts in April     | **Canada Emergency Response Benefit**  
  You will receive $2000 per month for four months.                |
I guess our piece about income supports will need to be modified again as the Service Canada offices are now closed. Sigh.

People can apply on-line or by phone. We already had the phone number on the sheet so that can remain the same.

Thanks Ed!

Ann

Here are the on-line links:

EI Link:  https://www.canada.ca/en/services/benefits/ei.html

Sick Benefits Link:  

SECOND CAREER

We are putting the attached piece in our April newsletter but can we also post in the ETC section of our website too as a "new announcement" or something like that?

Kim and I would like your help in designing a flyer that advertises the fact that we are still providing employment services.

Maybe something like: "Our "virtual" doors are open to you".

I’ve attached a list of the services we are still offering and how people can reach us.